# William H. Gray III 30th Street Station Redevelopment







A large-scale restoration and renovation project is now underway at the William H. Gray III 30th Street Station in Philadelphia.

The project will enhance the station's functionality and improve the customer experience for Amtrak, SEPTA and NJ TRANSIT customers. The project will also improve the Market Street Plaza, expand retail offerings, and provide other benefits to the local community.



Location	Client	Value (NPV)
Philadelphia, Pennsylvania, USA	Amtrak	US\$527 million
Consortium	Plenary Americas' role	Design-Builder
Plenary Infrastructure Philadelphia (PIP)	Lead developer	Gilbane Building Company
	Equity investor	
Lead Architect	Facility Operations & Mainte-	Retail Concessions Manager
Skidmore, Owings and Mer- rill	nance Johnson Controls Inc.	Vantage Group
Financial close date	Completion date	Project contact
August 2021	July 2025	info@gray30thstreetsta- tion.com Phone: (267) 202-5270
Contract terms	Project website	
50 years, DBFOM	www.gray30thstreetsta- tion.com	

Major elements of the station renovation include modernizing and expanding station retail; consolidating station operations; upgrading The Porch landscaping and community amenities; modernizing Amtrak corporate offices; and enhancing building infrastructure to achieve and maintain a 'state of good repair.'

Amtrak has contracted with the Plenary Infrastructure Philadelphia consortium to design, build, finance, operate and maintain the station improvements for the next 50 years.





## Design features

The customer experience of the station will be enhanced by restoring the station's interior to a state of good repair and introducing a number of design improvements, including:

- A new Market Street Plaza that invites the community into the station and provides for community events, entertainment and seasonal markets;
- A redeveloped main concourse that improves circulation accommodating peak flow over all four seasons;
- A 20% increase in concession space, with new offerings to meet growing neighborhood demand and the evolving needs of travelers;
- An upgraded and expanded Metropolitan Lounge;
- Relocated and enhanced customer service functions that improve Amtrak's ability to deliver excellent customer service as well as operating efficiency;
- Efficiently consolidated back-of-house spaces that better support the new customer service functions and improve service;
- Renovated Corporate Offices that provide for a modern and efficient workplace for Amtrak's headquarters.

#### **Innovations**





The project includes the management of operations and maintenance, and concession management of the existing facility starting at Financial Close and through the construction period to maintain the passenger experience for Amtrak.

### Local economic benefits

The project will add an estimated 3,000 direct/indirect jobs to the local community.

As part of our dedication to local economic inclusion, PIP has developed an Inclusion Plan that commits to:

- 1 Supplier diversity and inclusion practices that reflect the diversity of the City of Philadelphia through all phases of the Project, including utilizing certified Disadvantaged-, Minority-, and Women-owned business enterprises.
- Providing capacity building and growth services for small businesses participating on the project through Gilbane's
- 3 Supporting local workforce development and training to create a pipeline of local talent to support the Project and other major capital improvements throughout the City.
- (4) Creating an inclusive workplace that values the contributions of all staff.





## Community benefits

The William H. Gray III 30th Street Station Redevelopment project will:

- Improve the traveler experience and modernize station operations;
- · Improve pedestrian circulation and wayfinding;
- Add public space and landscape upgrades;
- · Boost economic development and add local jobs;
- · Complete rebranding efforts in honor of William H. Gray III; and
- Expand and modernize the Station's food and beverage retail offerings.